ABOUT OUR MC, HELEN RAZER

Despite her best efforts with a QWERTY keyboard, opinion and arts writer Helen Razer is best known as a broadcaster. For ten years, from 1999 to 2009, she presented a national program on ABC radio. Helen was raised in Canberra and was quickly expelled from scripture class. She never made first communion but did, at 6, climb the steps of Parliament House on November 11, 1975 to take the sacrament from Whitlam.

Helen joined Young Labor in her teens and was quickly expelled from her Unity faction before arguing her way out of the Left. She studied in Philosophy and Arts, went on to complete a Masters degree in Visual Arts at the University of South Australia. His two exhibitions in graffiti and oil painting converged, leading to the development of Cochran’s signature aerosol pointillist style. Portraits or urban landscapes painted entirely from spots of spray paint. This technique developed into what he called the ‘drip paintings’ and the ‘scribble paintings’, composed of layers of coloured drips or ‘drip paintings’, composed of layers of coloured drips or lines to form vibrant and polychromatic landscapes. Portraits. Cochran now lives in Adelaide and paints in the city. His work and was produced by our photographer, Rob Walls.

GET YOUR FREE COFFEE

This year’s coffee bar has been sponsored by Kinetic Super Social Media

Throughout the Conference we encourage you to engage in conversation on Twitter using the #auc2014 hashtag. You can follow us on Twitter and Facebook.

GET YOUR FREE FRESHLY SQUEEZED JUICE

This year’s juice bar has been sponsored by Friends of Egret Island in the disrupted labour market and the economy and inequality and future shifts – more details are in the satchel. We chose a Nepalese producer this year to provide some financial support to some of the people affected by the massive earthquake in April this year.

As always, program things and logos and acronyms which our members need to deal with are new and different yet again. What is not at all different is that we are not another industry association gladly handing one another about how good we are. We are a movement of people and organisations who are indignant about poverty and inequality and who are doing stuff to address it – not in our own personal interests but rather for the common good.

And that is something we should all celebrate. Enjoy the Conference – you’re an important part of it!

David Thompson AM and the Jobs Australia Team

October 2015

WELCOME TO THE 22ND JOBS AUSTRALIA CONFERENCE

This year’s Conference program offers a rich and diverse array of content and talented and distinguished speakers and has been designed to address and meet the increasingly diverse needs and interests of our member organisations – all of which is topped off with a very sharp MC who also might have some gardening advice for you.

Some conference sessions are devoted to particular employment and related services programs and others cover a wide range of other subjects and topics with a focus on innovation in service design and delivery, the Australian economy and inequality and future shifts in the disrupted labour market and the nature of work.

Added to that there are sessions on training, human resource and workplace development, governance and legal issues, measuring impact as well as a social enterprise “mini-crunch”. We also cover service design for young people, older workers, Indigenous people and the implications of client-centred services for people with disabilities as well as service design and technology.

First up on Day 2 we’ll hear a moving and entertaining story from Uncle Jack Charles before we head into another very full day of conferencing and networking around Australia.

From our point of view, this is easily the richest conference program we have offered, both in terms of its breadth and its depth and the high calibre of all of our presenters. That means you might have a few difficult choices to make about which of the optional sessions to attend - and for that we apologise in advance! The Conference also provides lots of opportunities for you to catch up with old friends and to make new acquaintances with people who share our values and our commitment to a fairer and more equal Australia.

This year we have eschewed the traditional “Conference Dinner” in favour of a more casual and relaxed “wining and dining experience” on the rooftop at 2KW. In keeping with past practice over the last few years, you each have a leather conference satchel made specially for us in Nepal by a certified fair trade producer – more details are in the satchel. We chose a Nepalese producer this year to provide some financial support to some of the people affected by the massive earthquake in April this year.
DAY ONE

830-930 REGISTRATION

930-945 SESSION 1: GRAND BALLROOM
WELCOME TO COUNTRY
Georgina Williams
OFFICIAL WELCOME
Ron Miers, Chair, Jobs Australia

945-1000 SESSION 2: GRAND BALLROOM
WELCOME
Helen Razer, MC & David Thompson AM, CEO, Jobs Australia

1000-1030 SESSION 3: GRAND BALLROOM
AN ECONOMY IS NOT A SOCIETY
Dennis Glover

1030-1100 SESSION 4: GRAND BALLROOM
WHAT CAN BE DONE ABOUT INEQUALITY?
Genevieve Knight, Flinders University

1100-1130 MORNING BREAK

1130-1200 SESSION 5: GRAND BALLROOM
PUTTING PEOPLE AT THE CENTRE: AS IF IT WASN’T JUST A SLOGAN
Dr Nicholas Gruen, Lateral Economics

1200-1230 SESSION 6: GRAND BALLROOM
JOBS OF THE FUTURE
Andrew Reeson, CSIRO

1230-1300 SESSION 7: GRAND BALLROOM
THE NEW WORK ORDER: PREPARING YOUNG AUSTRALIANS FOR JOBS OF THE FUTURE
Jan Owen AM, Foundation for Young Australians (FYA)

1300-1345 LUNCH BREAK

1345-1430 SESSION 8: PARALLEL SESSIONS
SESSION 8.1 BALLROOM C
EMPLOYMENT SERVICES UPDATE
Martin Hehr, Deputy Secretary, Department of Employment

SESSION 8.2 BALCONY 3/4
PLACE-BASED SERVICE DESIGN
Linda Cusworth, Bethany Community Services & Dr Nicholas Gruen, Lateral Economics

SESSION 8.3 BALCONY 1/2
TO MERGE OR NOT TO MERGE: IS THAT THE QUESTION?
Vera Visevic, Mills Oakley Lawyers

SESSION 8.4 BALLOON B
TECHNOLOGY AND THE FUTURE OF SERVICE DESIGN
Claire Mason, CSIRO

1430-1530 SESSION 9: PARALLEL SESSIONS
SESSION 9.1 BALLROOM C
DESIGNING BETTER SERVICES
Darren Coppin, Esher House & Danielle Ballantine, Northside Community Services

SESSION 9.2 BALCONY 1/2
DESIGNED FOR YOUTH: ENGAGEMENT THAT WORKS
Michael Clark, SYC & John Coates, Employment Options

SESSION 9.3 BALCONY B
BEING PREPARED FOR INVESTIGATIONS
Greg Banks, Banks & Associates

SESSION 9.4 BALCONY 3/4
TRAINING
Catherine Cooper, Workforce Blueprint

1530-1600 AFTERNOON BREAK

1600-1700 SESSION 10: FACILITATED INNOVATION EXCHANGES
SESSION 10.1 BALLROOM C
CLIENT-CENTRED DESIGN FOR EMPLOYMENT SERVICES
Darren Coppin, Esher House; Danielle Ballantine, Northside Community Services & Chris Vanstone, TACSI

SESSION 10.2 BALCONY 1/2
TRANSITION TO WORK: NETWORKING MEETING

SESSION 10.3 BALCONY 3/4
WORKFORCE DEVELOPMENT CONVERSATION CAFE AND CLINIC
Wendy Perry, Workforce Blueprint; Lin Gore, Northern Futures & Andrew McInnes, OCITC

SESSION 10.4 BALLROOM B
LEARNING ABOUT PARTNERSHIPS
Vera Visevic, Mills Oakley Lawyers (Chair); Axelle Marjolin, Centre for Social Impact & Gillian McFee, Public Service Mutuals Task Force, BCCM

SESSION 10.5 BALLROOM A
WORK FOR THE DOLE SERVICE DESIGN FORUM
Nola Grant, Bendigo Kangan Institute & Simone Casey, Jobs Australia

1800-2100 CONFERENCE NETWORKING AROUND EVENT
2KW, 8 floors up, 2 King William Street, Adelaide

JOBS AUSTRALIA NATIONAL CONFERENCE 2015
some more learned views on what can be done inadequately according to the expert economists Thomas Piketty and Anthony Atkinson and how this relates to the Australian context. Genevieve will also consider whether there is a role for civil society organisations in making Australia more equitable in the future.

1130-1200 SESSION 5: GRAND BALLROOM PUTTING PEOPLE AT THE HEART OF CHANGE AS IF IT WASN’T JUST A SLOGAN
Dr Nicholas Gruen, Lateral Economics
This session will explore where people at the centre of social interventions might mean beyond its appeal as a slogan. Dr Nicholas Gruen will argue that social capital - and strengthening it where it has paid the price. The inspiration for a better future comes not from the economists and the managerialists with their theories and data but from a true understanding of the economy and society organisations in making Australia more equitable in the future.

1230-1300 SESSION 7: GRAND BALLROOM WORKING TOGETHER: PREPARING YOUNG AUSTRALIANS FOR JOBS OF THE FUTURE
Jane Owen, Chief Commissioner for Young Australians (FYA)
Nearly 40 per cent of Australian students are being trained for occupations where at least two-thirds of jobs will be available in coming years, according to a new report. The report by the Foundation for Young Australians will find many of the jobs young people are currently being trained for could vanish in 10-15 years.

The New Work Order finds that jobs of the future will be affected by automation, interpersonal skills will grow in importance. Workers of the future will need to be more skilled and adaptable than ever before, but gaining the right skills to support longer working lives in a time of rapid change.

SESSION 8 BALCONY 3/4 PLACE-BASED SERVICE DESIGN
Linda Gusworth, Bethany Community Services & Dr Nicholas Gruen, Lateral Economics
Linda Gusworth from Bethany Community Services will tell the story of the place-based project in Geelong, and present the findings of an external evaluation. Bridging the Gap: Better services for vulnerable people to better access training and employment pathways. The findings of the Bethany project team show that designing place-based interventions, and will provide a useful framework for developing programs to take people to take steps out of situations of disadvantage and into new opportunities.

SESSION 9 BALCONY 1/2 TO ME OR NOT TO ME: AS IF IT WASN’T JUST A SLOGAN
Vera Visevic, Mills Oakley Lawyers
This session will explore:
1. Understanding groups at risk of digital exclusion (those who will need support to participate in the digital economy, the key barriers they experience)
2. Customer reactions to e-government services and using behavioural economics to support uptake of e-government services

SESSION 9.1 BALLROOM C DESIGNING BETTER SERVICES
Darren Coppin, Esher House & Danielle Ballantine, Northside Community Services
Darren Coppin will present his learnings from many years’ practical experience of profiling and segmentation tools designed to enable you to target your services in ways that will be of most benefit to your jobseeker and cash flow. Darren will explain how segmentation in different countries reflects different welfare policies, plus how improving your clients’ wellbeing can bring benefits to your workplace culture as well.

Also a seasoned employment and community services designer, Danielle Ballantine will present the knowledge gained from the My First Job initiative and study tour of Europe and its implications for Australian policy setting.

SESSION 9.2 BALCONY 1/2 DESIGNED FOR YOUTH: ENGAGEMENT THAT WORKS
Michael Clark, SYC & John Coates, Employment Options
John Coates from Employment Options will review how technological changes over the last 20 years have impacted on young peoples’ lives and interaction with the work world. In this session Michael Clark, SYC, will present the knowledge gained from the My First Job initiative and study tour of Europe and its implications for Australian policy setting.
to provide appropriate coverage across the challenges of the new program; collaborate at meetings will enable potential providers scheduled for mid to late November. The closing date for funding proposals is changing with big pieces of reform more than ever before, the VET landscape is changing with big pieces of reform.

SESSION 10.4 TRANSITION TO WORK: WORKFORCE DEVELOPMENT

SESSION 10.3 BALLROOM C CLIENT-CENTRED DESIGN FOR EMPLOYMENT SERVICES

Darren Coppin, Esher House; Danielle Ballantine, Northside Community Services & Chris Varostro, TACSI

Darren Coppin will facilitate a lively discussion in this Innovation Exchange session which will include the opportunity to challenge the apparent simplicity of emergent client-centred service design. Delegates will be actively involved in this session to provide their perspective on the barriers they are dealing with when exploring the possibilities of a client-centred future.

SESSION 10.2 BALCONY 1/2 TRANSITION TO WORK: NETWORKING MEETING

Jobs Australia will host the first Transition to Work (potential provider network meeting, with the closing date for funding proposals scheduled for mid to late November. The meeting will enable potential providers to understand the opportunities and challenges of the new program; collaborate to provide appropriate coverage across the service regions; and road test their ideas for running the program in innovative ways.

SESSION 10.1 BALLROOM C WORKFORCE DEVELOPMENT CONVERSATION CAFE AND CLINIC

Wendy Perry, Workforce Blueprint; Lin Goh, Northern Futures & Andrew McInnes, OCTEC

This conversation cafe and clinic will include presentations from leaders with experience of running workforce development initiatives that align job seeker and employee skill acquisition to employer demand. Andrew McInnes from OCTEC will talk about the Just Good Business initiative which achieved excellent results for people with disabilities in the catering sector. Lin Goh from Northern Futures will speak about the career planning and vocational guidance service that helps workers affected by automotive restructuring. Wendy Perry will present some case studies of workforce development and employer engagement strategies for local communities and young people. If you have an idea for workforce development the session will include the opportunity for in-depth conversations and problem solving.

SESSION 10.6 BALLROOM E LEARNING ABOUT PARTNERSHIPS

Vera Visoec, Mills Oakley Lawyers (chair), Axelle Marjolin, Centre for Social Impact & Gillian McFee, Public Service Mutuals Task Force, BCCM

Axelle Marjolin will provide an overview of her work as a researcher at CSI and the considerations which led to the development of the CSI Travel Companion, a guide to making strategic decisions about partnerships for place-based initiatives. Gillian McFee will speak about her experience with alternative partnership models such as the role that cooperatives and mutuals can play. Vera Visoec, head of the Charity and Not-for-profit team at Mills Oakley Lawyers, will facilitate this innovative exchange, where delegates will have the chance to talk about the complexities of their own partnership decisions and learn from others regarding how to both avoid mistakes and maximise successes.

SESSION 10.5 BALLROOM A FOR THE DOLE SERVICE DESIGN FORUM

Noga Gileadi, Bendigo Kangaroo Institute & Simone Casey, Jobs Australia

Establishing Work for the Dole (WFD) activities that provide work-like experience has been a major preoccupation since the commencement of jibeckness. In this session, expect to hear from Host organisations and jibakey providers on how to develop and maintain a great activity which minimises the overheads for all the agencies concerned. An objective of the session will be to learn from those who already have this working well and to develop some shared good practice models for use when we get back to WFD service delivery.

1830-2100 CONFERENCE NETWORKING AROUND EVENT

20W, 8 floors up, 2 King William Street, Adelaide

South Australia has long been praised as a global gastronomic destination. The selection of produce for our event reflects this well-deserved reputation for excellence. Experience new products, flavours and dishes created locally whilst supporting the South Australian producers and venues that make fantastic local food experiences happen. Most importantly you will have the chance to extend and renew conversations with friends and colleagues interested in sharing knowledge on tackling social disadvantage across Australia.
SESSION 16 | BALCONY B
DESIGNING YOUR WORKPLACE 1: MENTAL HEALTH AND STRESS IN THE WORKPLACE
Sharon Taylor, JLT
This session will cover methods of recognising the warning signs, protecting the organisation to minimise exposure, and the fundamentals for managing a stress claim.

SESSION 16.4 | SOCIAL ENTERPRISE MINI CRUNCH
Rebecca Green & Margaret O’Brien, Social Traders
This workshop is for anyone interested in social enterprise including those who are already operating them.

SESSION 17.1 | BALCONY B
DEVELOPING A MODEL MEASURING IMPACT: THE SOCIAL LEAN CANVAS
Sharon Taylor, JLT
Using real examples we break down the social lean canvas and show you how to create your own impact measurement framework. This workshop is for anyone interested in social enterprise including those who are already operating them.

SESSION 17.2 | BALCONY C
DESIGNING YOUR WORKPLACE 2: ORGANISATIONAL CULTURE
Margaret Baislille, Jobs Australia
Managing employees with lengthy absences due to stress and other mental health issues is a major concern for employers and managers. Much in the same way as we see benefits of promoting physical health in the workplace, many organisations are beginning to look at ways to improve mental health in the workplace. This session will look at strategies to enhance the culture of your organisation and employee engagement, reducing the negative impacts of absences due to stress and other mental illness.

SECTION 18

SESSION 18.1 | GRAND BALLROOM
BIG BALCONY CRUNCH: THE BIT YOU’VE BEEN WAITING FOR
Helen Razer
Helen Razer’s Conference reflections. Not to be missed, Helen will tell us what she’s learned from the Conference.
which we live. Of industry and the communities in individual goals while meeting the needs given the opportunity to achieve their results.

Andrew is passionate about ensuring projects and OCTEC’s NDEI project, Just have included workforce development specialised initiatives. These initiatives Work for the Dole contracts and varied including RTO compliance, Henry Tax Review, and understanding motivations for voluntarism. Another application of behavioural economy is market design, using a combination of these experiment and practical experience to optimise the rules for how participants interact in markets and other institutions. Recent projects include designing the design of auctions used in major government procurement programs for water and carbon. Dr Reeson also applies a range of modelling and analytic techniques to identify patterns and describe trends and variability in socio-economic data through space and time. Examples include assessing the socio-economic impact of next generation broadband, mapping the digital divide across Australia, and exploring the association between mining and income inequality.

Caroline has a Bachelor of Arts from the University of Tasmania and a Master of Arts from Cambridge University, England. In 2006 she completed a Doctor of Philosophy in Economics (Econometrics) that explored how employers employ and manage immigrants in the information technology and hotel industries. She has an extensive research, policy and advocacy background. As well as government, she has worked for community organisations, unions and research centres over the last 25 years and has acknowledged expertise in workplace behaviour, gender, equality, migration and multicultural affairs and environmental sustainability.

AXELLE MARULIN Research Assistant, Centre for Social Impact, UNGW and Business Promotion is a Research Assistant at the Centre for Social Impact. Axel’s research focuses on the implementation of sustainable and positive social change at the individual, organisational and societal levels. Her research spans multiple avenues of social change including cross-sector collaboration, outcomes measurement, and a systems approach to solving complex social issues. Axel has a particular interest in housing and homelessness.

CLARISSA ALDERSLIJN National Manager, Workforce Development, NDIS Dr Caroline Alcorsloe is National Manager, Workforce Development, at National Disability Services. At NDS she leads the Development and Implementation of the major national workforce initiative for the enabling of people with disability, as well as workforce and workplace relations policy.

In recent years she has worked as Managing Director of the Victorian State Training Services (NSW Department of Education and Communities) and at Skills Australia as Program Director, responsible for its strategic report on the first national workforce strategy, Workforce Futures, A Capability Strategy on Paper on Workforce Development (2010).

Caroline has a Bachelor of Arts from the University of Tasmania and a Master of Arts from Cambridge University, England. In 2006 she completed a Doctor of Philosophy in Economics (Econometrics) that explored how employers employ and manage immigrants in the information technology and hotel industries. She has an extensive research, policy and advocacy background. As well as government, she has worked for community organisations, unions and research centres over the last 25 years and has acknowledged expertise in workplace behaviour, gender, equality, migration and multicultural affairs and environmental sustainability.

CHRISSY VANSTONE Director of Co-design, TACSI

Chris leads co-design across TACSI, our projects and start-ups. He started his career as a designer of pastry and biscuits, cameras and razors, but has spent the last 14 years working with interdisciplinary teams and communities to co-design solutions to social problems. Before joining TACSI, he designed solutions to economic participation, reduce household carbon emissions, build relationships for socially isolated older people and enable more young people to thrive.

His work has been exhibited at MoMA and Cooper in New York and the Design Museum in London. He has led NSW Government service solutions spanning health, employment, vaccination, aged care, disability, indigenous and mental health. Under Danielle’s stewardship, a small not for profit organisation grew to 60 clients in Sydney to over 26,000 nationally. Danielle is now taking her passion for the for the transformation of public sectors which is facing customer-directed reform on every front across health, aged care, disability and education.

Darren’s PhD thesis addresses behavioural change in the unemployed and the impact of resilience upon job outcomes. Following a full time MBA at the University of Chicago Booth School of Business Management, he grew a government-funded employment service two-fold. Upon selling the company to a division of the $300m Argila Ruskin University, Darren migrated to Australia to consult on health and research into the implementation of behavioural science.

He keynotes at conferences concerning employment, youth, offending, welfare and behavioural science, and is grateful to speak with key stakeholders, authorities and senior civil servants amongst his direct contacts and friends.

David Locke was Chief Adviser to the ACNC Taskforce prior to his appointment to the role of Assistant Commissioner, Charity Services at the ACNC. David was formerly the Executive Director of Charity Services at the Charity Commission of England and Wales, with responsibility for the registration, supervision and delivery of all the Commission’s one-to-one services to charities. David led a transformation of the Commission’s services which were recognised when he and his team won the UK Public Service Award for Excellence in Community Service across Government. David has worked as an adviser to several international organisations on the regulation of non-government organisations. David is a qualified lawyer who started dealing with trust and community legal services where he spent over 10 years managing the delivery of services to the public. David has served as a board member and volunteer of a number of charities and not-for-profits.
Dennis Glover was a highly regarded figure in the field of disability rights and employment. His work focused on creating an equitable, inclusive and accessible environment for customers, employees and Australians or Australians with a disability. He was also involved in the National Willing To Work Inquiry and the secondment to the Australian Human Rights Commission working on the study of joblessness and under-employment in both the non-government and private sectors.

Donna Purcell is the Senior Manager, Research at Jobs Australia. She has been involved in conducting cost-benefit analysis, and has an extensive experience in public policy and in disability, having held roles in both the Department of Ageing Disability and Home Care and the Department of Community Services and Aged Care. Donna has held Senior Executive leadership roles in NSW Government Departments and in Commonwealth government. She has also worked in human resources, training and development, and as a person with a disability to be part of an all-inclusive workplace with equity of access to education and employment.

Genevieve Knight is a Senior Research Fellow at the National Institute of Labour Studies at Flinders University. She is a researcher in the field of disability and employment. She has conducted research on employment service contracts, issues and is a long term campaigner on disability. Donna has also worked in human resources, training and development, and as a person with a disability to be part of an all-inclusive workplace with equity of access to education and employment.

UNCLE JACK CHARLES
Uncle Jack Charles is an Australian legend, veteran actor, Koori elder, activist and, until recently, heroin addict and cat-burglar. This is a show about his life – told by him. From Studio Generation to Koori theatre in the 70s, from film sets to Her Majesty’s prisons, Jack Charles v. The Crown will be in your heart – and in your gut. Uncle Jack’s unswerving optimism transforms this tale of addiction, crime and redemption into a celebration of the Koori people’s progress – a map of the traps of dispossession and a guide to reaching the age of grey.

GILLIAN M-FEE
Gillian M-Fee is a Chair, Public Service and Communications Task Force, BCG. After a successful and fulfilling senior executive career mostly in health and aged care, Gillian now combines busy careers in the public and private sectors with Board work and governance.

National Willing To Work Inquiry, Australian Human Rights Commission
Donna Purcell is a Distinguished Professor at the University of South Australia. She has extensive experience in both the non-government and private sectors.

DONNA PURCELL
Senior Manager, Research

AUNTY GEORGINA WILLIAMS
AUNTY GEORGINA WILLIAMS
AUNTY GEORGINA WILLIAMS

Jan founded the CREATE Foundation, Director of Social Ventures Australia, and is the author of Every Childhood Lasts a Lifetime (1996). Jan is the Drucker Foundation in the US. Jan is the inaugural Australian Financial Review ‘Aussie of the Year’ and in 1999 received a fellowship for ‘Influence 2012’. In 2000 she was awarded the inaugural Australian Financial Review ‘Aussie of the Year’ and in 1999 received a fellowship for ‘Influence 2012’. In 2000 she was awarded the inaugural Australian Financial Review ‘Aussie of the Year’ and in 1999 received a fellowship for ‘Influence 2012’.
MARTIN has held a number of senior positions in other ACT Government agencies. He has played a key role in a number of Ministerial Advisory Councils and supported Ministers at Ministerial Council meetings; covering Housing, Community and Disability Services, Immigration and Multicultural Affairs, Aboriginal and Torres Strait Islander Affairs and Employment, Education, Early Childhood, Training and Youth Affairs. Martin holds an Economics degree from the Australian National University and a Graduate Diploma in Applied Finance and Investment.

MARGARET O’BRIEN Social Enterprise Advisor, Social Traders

Margaret spent 10 years in corporate sales and management roles in both Australia and the UK before moving into independent consulting to support the development of social enterprises. More recently, she has worked with a number of public and private sector organisations to increase the sustainability of social enterprises and start-up social enterprises in The Crunch.

MICHAEL MCGANN Researcher, Brotherhood of St Laurence

Michael McGann is a research fellow in the School of Social and Political Sciences at the University of Melbourne. He is part of a team of researchers studying the joblessness and under-employment among mature age workers in Australia. Michael’s area of employment issues extends to his work as a research analyst in the Parliamentary Inquiry into Workplace Part-time Women, Child, and Disability Employment.

MICHAEL PEUGH Manager, Industrial Relations & Training

Michael is the Manager of the Industrial Relations Team at Jobs Australia and was formerly an Adviser with Jobs Australia in 2003 after working for several years as an official with the National Tertiary Education Union.

NOLA GRANT Manager, Employment Services, Bendigo Kangan Institute

Nola Grant is the Manager of the Employment Services team at Kangan Institute, a TAFE college in metropolitan Melbourne. Her areas of special interest include working with the community on a range of initiatives for job seekers and the development of community activities involving Kangan Institute and local partners. Nola has held management positions in youth, employment and training & education programs, Workers in Transition and the soon to be established Australian Job & Skills Centre at Bendigo. With an extensive background in community employment and public affairs, she is well known locally for her work promoting sustainable long-term economic development opportunities in communities. As the Director of Community Services, Nola has held management positions at major information technology project that enabled her to develop extensive external engagement, partnership and project management experience.

NICOLE FINDLAY Researcher, WISE Employment

Nicole Findley is the WISE Employment, Specialist Projects, Indigenous Opportunities and North West Indigenous Employment (NIE) Sector Engagement Manager. She was awarded the Boonie Mak Ballet Reconciliation Award (2013) and has also been a Triple R Community Broadcaster since 2000. She has twenty years’ experience working with Indigenous Australians providing specialist community engagement, partnership and project management experience.

Peter Sandeman was Chief Executive of AnglicareSA in November 2012. The Peter Sandeman Fellowship is supported by Anglicare SA and ANOVA and is offered to young graduates of Anglicare SA before taking up his role as CEO of Anglicare SA in November 2012. The Peter Sandeman Fellowship is supported by Anglicare SA and ANOVA and is offered to young graduates of Anglicare SA and Anglicare SA’s staff. Peter has a long history working for social change in Australia including in the health, disability, work and aged care sectors. Peter is a member of the Australian Institute of Company Directors and is an alumnus of the Argilis Division of the Australian Institute of Corporate Directors, Adelaide, Wilchilla and The Murray. Peter is a Graduate of the University of South Australia.

REBECCA GREEN Engagement Manager, Social Traders

Rebecca worked in sustainable development, strategy and policy, with a focus on promoting sustainable long-term economic development opportunities in communities. Rebecca has held management positions in community development and training & employment programs, business capacity building engagement & work with disadvantaged communities. She is experienced in working with young people to promote economic development opportunities within the broader social, economic and environmental impact, in data & records management, in curating interesting & engaging content. As the Engagement Manager for Social Traders, Rebecca works with social enterprises in Social
Sharon Thomas Account Manager, Jardine Lloyd Thompson (JLT)

Sharon has over 10 years’ experience in the workers’ compensation industry, working in partnership with a range of businesses across all jurisdictions. Sharon commenced her career working for Fairfax Victoria managing and then joined a large building industry business to reduce risk and premiums on a national and local level. She has been responsible for the largest book of clients across a variety of industry sectors including ALDI, Metro Trains, Arnott’s, Holmesglen Institute and Bapcare. Sharon is passionate about working with businesses to reduce workplace injuries, facilitate early intervention and provide technical advice across all jurisdictions to limit risk and reduce WorkCover premiums.

Verena Visevic Partner, Mills Oakley Lawyers

Verena Visevic is a partner and head of the Charity and Not-for-Profit (NFP) team at national law firm, Mills Oakley Lawyers. Verena has supported many NFPs in undertaking mergers and strategic collaborations with other organisations.

Wendy Perry CEO, Workforce Blueprint

Wendy is the Managing Director of Wendy Perry and Associates Pty Ltd, VET Strategist at WPAA, Head Workforce Planner at Workforce Blueprint and VP Boss for DBSS camp. She is a renowned leader, speaker, writer and networking Around Sponsor, both minimising exposure and adding value to innovative product and service, aimed at members with a unique focus, a specialist solution to not-for-profit organisations, and volunteer community groups since 1987. By developing highly specialised services, we provide our clients with a depth of expertise and experience.

In partnership with Jobs Australia, JLT have been able to tailor the Jobs Australia Insurance Program to meet the needs of its members with a unique focus, a specialist team and delivering a cost effective and innovative product and service, armed at the benefits of over 300,000 members. With low fees, a history of strong investment performance, a range of investments, comprehensive and secure, integrated, end-to-end solution. We supply, support and maintain the Services industry.

Community Business Bureau CBB Established in 1995, CBB (Community Business Bureau Inc.) is a national social enterprise committed to helping Not-for-Profit organisations achieve their social objectives.

We do this by providing personalised, professional and cost-effective services focused on building capacity and enhancing sustainability.

Kinetic Super is the industry fund that’s passionate about keeping people connected to their super because we know things change. Wherever you work, whatever you do, we can help you take control of your super at every stage of your life and career.

For over 20 years, we’ve worked throughout Australia across various industry sectors. Today we manage $2.4 billion in retirement savings and have benefited over 300,000 members. With low fees, a history of strong investment performance, a range of investments, comprehensive and great value insurance, we’re committed to providing quality products and services for our members without compromising on the fund.

We’re the industry fund that’s moving with them to do the best for their super. We’re committed to helping them control their super, for their life, to their super.

To learn more about Kinetic Super visit kineticsuper.com.au

AccessPay is a specialist salary packaging and employee benefits provider that exists to specifically service the charitable and Not-for-Profit, WIOG (the job of delivering community, employment services and Indigenous, vocational education and training, with a particular emphasis on the employment sector. Our core capabilities enable us to deliver an effective employee benefits program, and provide support to our clients with recruitment, retention and compensation strategies. Our commitment is to deliver a tailored employee benefits program that recognises and rewards the contributions of not-for-profit organisations, and the employees they work with, whilst also supporting early stage and emerging businesses to ensure their future.

Community Business Bureau CBB

Today we manage $2.4 billion in retirement savings and have benefited over 300,000 members. With low fees, a history of strong investment performance, a range of investments, comprehensive and great value insurance, we’re committed to providing quality products and services for our members without compromising on the fund.

We’re the industry fund that’s moving with them to do the best for their super. We’re committed to helping them control their super, for their life, to their super.

To learn more about Kinetic Super visit kineticsuper.com.au

The Department of Employment Data Analytics booth will showcase the next series of ‘heat map’ data analytics insights, Sarah Fairhall reporting on and the same leading edge technology that the Department of Employment uses to identify standout transactions – both good and not so good. Come along for a hands-on exploration of what this technology can tell you about your organisation.

Right Hand Remote Solutions is a boutique consultancy agency that provides practical help to community organisations and industries in the delivery of community, employment services and Indigenous, vocational education and training, with a particular emphasis on the employment sector. Our core capabilities enable us to deliver an effective employee benefits program, and provide support to our clients with recruitment, retention and compensation strategies. Our commitment is to deliver a tailored employee benefits program that recognises and rewards the contributions of not-for-profit organisations, and the employees they work with, whilst also supporting early stage and emerging businesses to ensure their future.

Joint venture between Bendigo Bank and a consortium of not-for-profits called Community Business Bureau (CBB). Bendigo Bank isn’t just a banking services for not-for-profits, it’s a banking services for not-for-profits. Our unique history means that we provide a specialised banking service that truly understands the not-for-profit sector, with products that are tailored to your organisation’s funding streams and cycles, staffing needs, and governance models.

Vera Visevic is a Partner and head of the Charity and Not-for-Profit (NFP) team at national law firm, Mills Oakley Lawyers. Verena has supported many NFPs in undertaking mergers and strategic collaborations with other organisations.

Wendy Perry CEO, Workforce Blueprint

Wendy is the Managing Director of Wendy Perry and Associates Pty Ltd, VET Strategist at WPAA, Head Workforce Planner at Workforce Blueprint and VP Boss for DBSS camp. She is a renowned leader, speaker, writer and networking Around Sponsor, both minimising exposure and adding value to innovative product and service, aimed at members with a unique focus, a specialist solution to not-for-profit organisations, and volunteer community groups since 1987. By developing highly specialised services, we provide our clients with a depth of expertise and experience.

In partnership with Jobs Australia, JLT have been able to tailor the Jobs Australia Insurance Program to meet the needs of its members with a unique focus, a specialist team and delivering a cost effective and innovative product and service, armed at the benefits of over 300,000 members. With low fees, a history of strong investment performance, a range of investments, comprehensive and secure, integrated, end-to-end solution. We supply, support and maintain the Services industry.

Community Business Bureau CBB Established in 1995, CBB (Community Business Bureau Inc.) is a national social enterprise committed to helping Not-for-Profit organisations achieve their social objectives.

We do this by providing personalised, professional and cost-effective services focused on building capacity and enhancing sustainability.

Kinetic Super is the industry fund that’s passionate about keeping people connected to their super because we know things change. Wherever you work, whatever you do, we can help you take control of your super at every stage of your life and career.

For over 20 years, we’ve worked throughout Australia across various industry sectors. Today we manage $2.4 billion in retirement savings and have benefited over 300,000 members. With low fees, a history of strong investment performance, a range of investments, comprehensive and great value insurance, we’re committed to providing quality products and services for our members without compromising on the fund.

We’re the industry fund that’s moving with them to do the best for their super. We’re committed to helping them control their super, for their life, to their super.

To learn more about Kinetic Super visit kineticsuper.com.au

AccessPay is a specialist salary packaging and employee benefits provider that exists to specifically service the charitable and Not-for-Profit, WIOG (the job of delivering community, employment services and Indigenous, vocational education and training, with a particular emphasis on the employment sector. Our core capabilities enable us to deliver an effective employee benefits program, and provide support to our clients with recruitment, retention and compensation strategies. Our commitment is to deliver a tailored employee benefits program that recognises and rewards the contributions of not-for-profit organisations, and the employees they work with, whilst also supporting early stage and emerging businesses to ensure their future.

Community Business Bureau CBB

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To learn more about Kinetic Super visit kineticsuper.com.au
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